

100%

of respondents said we're
EASY TO WORK WITH

REASONS

CUSTOMER
SATISFACTION
INDEX **9.28**

Of the 100 most recent companies surveyed by SPG, Coridian's Customer Satisfaction Index was well above the average of 8.38. Our score of 9.28 ranks as an "excellent" level of satisfaction.

Compared to SPG's average of 38.1, Coridian ranked "excellent" in this category as well, with 96% of respondents saying they are likely to recommend Coridian to others.

75.0 NET
PROMOTER
SCORE

PRICE/VALUE
RELATIONSHIP
SCORE **97.9%**

With a high Price/Value Relationship score, our customers receive the value they expect from us, time and time again, in relation to the cost of products and services.

58% percent of respondents said they view Coridian as a partner, not just a supplier of products and services, one customer saying, "When [we] have questions or concerns, [Coridian] comes to the rescue."

*Numbers are based on the results of a customer survey conducted by Strategic Performance Group, LLC (SPG) on behalf of Coridian Technologies, Inc. in January, 2019

"The majority of customers consider Coridian better than competitors for sales representation and overall product and service quality."
-SPG